

NOVEMBER
2019



Incentive News

TENNCARE EHR PROVIDER INCENTIVE PAYMENT PROGRAM
A CMS "Promoting Interoperability" Program

Reminders:

Information which will assist you —and the latest updates — is available on the [TennCare EHR Incentive website](#).

CMS Website Gets Name Change

The website formerly known as the CMS EHR Incentive Registration & Attestation site is now the **Promoting Interoperability Programs Registration System**.

The most direct URL to the site remains <https://ehrincentives.cms.gov/hitech/login.action>.

PIPP Opens January 1 for Submission of 2019 EHR Incentive Attestations

TennCare's Electronic Health Records Incentive attestation software, the Provider Incentive Payment Program (PIPP), is set to open January 1, 2020 for the submission of Program Year (PY) 2019 attestations.

All eligible professionals (EPs) attesting in PY 2019 will be required to attest to Stage 3 Meaningful Use (MU) and demonstrate use of a 2015 edition of certified EHR technology (CEHRT). EPs may use any continuous 90-day period from calendar year 2019 for which MU can be successfully demonstrated.

Program Year 2019 eCQMs

EPs will be required to report on six of 50 electronic Clinical Quality Measures (eCQMs). New in Program Year 2019, CMS is encouraging EPs to report at least one outcome measure and one high priority measure. If any outcome or high priority eCQMs are relevant to the



EP's scope of practice, those should be reported first. If there are no outcome and/or high priority eCQMs that are relevant to the EP's scope of practice, the EP may choose to report on any other six eCQMs.

EPs who have successfully attested to MU in a previous program year will be

required to use a full calendar year reporting period for eCQMs. Those who have only attested to adopt, implement, upgrade (AIU), may use a 90-day eCQM reporting period.

CMS Resources for PY 2019

CMS has updated its Promoting Interoperability Program website with all of the information and details you need regarding PY 2019 objectives and measures. You will find a "table of contents" to this information on page 3 of this issue.

Program Year 2019 eCQMs are available for review on the [eCQI website](#).



**Do You Have
Questions
About
The EHR Incentive
Program?
Meaningful Use
Measures?
Electronic Clinical
Quality Measures?
Your attestation?**

Email [TennCare.
EHRIncentive
@tn.gov](mailto:TennCare.EHRIncentive@tn.gov)

**Always include
the Provider's
Name and NPI
when
communicating
with TennCare.**

We Have New Providers... Can We Attest for Them?

Do you have one or more providers who are new to your practice? One of the most frequently asked questions received in recent weeks is whether a provider new to a practice can attest with the group.

The answer is a resounding “maybe”.

The Medicaid EHR Provider Incentive Payment Program is currently in its post-enrollment stage. In this stage no providers new to the program are being admitted. To be able to attest for 2019, a provider would have registered for and successfully attested to the program no later than Program Year (PY) 2016.

Therefore if the new provider in your office

- Is practicing for the first time or began practicing after 2016 — he or she is not eligible to attest.
- Came from another practice and has never attested — he or she is not eligible to attest.
- Has previously successfully attested to the EHR Incentive program in any state, and has not received six payments — he or she is likely eligible to attest.

If the new provider in your practice has successfully attested in the past, you will need to make changes in his or her profile in the CMS Promoting Interoperability Programs Registration System. You will need to change the state of practice to Tennessee (if from out-of-state), the payee NPI to your group NPI, the contact email address to

one appropriate for your practice, and other information as needed. If the state of practice is changed, CMS will contact TennCare to email to you instructions for setting up an account to attest in Tennessee.

To access and make changes at the CMS Promoting Interoperability Programs Registration System

- Go to <https://ehrincentives.cms.gov/hitech/login.action>
- Enter the provider's CMS Registration Number (obtain from provider, provider's former practice, CMS, or if in-state, TennCare EHR Incentive office)
- Click on “Modify”
- As you go through **EACH** page, click “Save & Continue” at the bottom of each page whether or not you make a change.
- On the appropriate page(s), make the needed change(s), click “Save & Continue”
- On the last page, click “Submit”. If you fail to do this, CMS will not get the information.

CMS will update TennCare within 24 – 48 hours.

For those practices still unsure if a new provider may participate in the TennCare EHR Incentive Program in PY 2019, please email the provider's name and NPI to TennCare.EHRIncentive@tn.gov and the program office will help you determine eligibility.

Guide to PY 2019 Objectives and Measures

Click an objective title to open a page of information and details on the CMS website.

Objective	Description
<u>Protect Patient Health Information</u>	Protect electronic protected health information (ePHI) created or maintained by the certified electronic health record technology (CEHRT) through the implementation of appropriate technical, administrative, and physical safeguards.
<u>Electronic Prescribing</u>	Generate and transmit permissible prescriptions electronically.
<u>Clinical Decision Support</u>	Implement clinical decision support (CDS) interventions focused on improving performance on high-priority health conditions.
<u>Computerized Provider Order Entry</u>	Use computerized provider order entry (CPOE) for medication, laboratory, and diagnostic imaging orders directly entered by any licensed healthcare professional, credentialed medical assistant, or a medical staff member credentialed to and performing the equivalent duties of a credentialed medical assistant, who can enter orders into the medical record per state, local, and professional guidelines
<u>Patient Electronic Access to Health Information</u>	The eligible professional (EP) provides patients (or patient-authorized representative) with timely electronic access to their health information and patient-specific education.
<u>Coordination of Care Through Patient Engagement</u>	Use CEHRT to engage with patients or their authorized representatives about the patient's care.
<u>Health Information Exchange</u>	The EP provides a summary of care record when transitioning or referring their patient to another setting of care, receives or retrieves a summary of care record upon the receipt of a transition or referral or upon the first patient encounter with a new patient, and incorporates summary of care information from other providers into their EHR using the functions of CEHRT.
<u>Public Health and Clinical Data Registry Reporting</u>	The EP is in active engagement with a public health agency (PHA) or clinical data registry (CDR) to submit electronic public health data in a meaningful way using CEHRT, except where prohibited, and in accordance with applicable law and practice

TPR Provides MU Active Engagement Supporting Documentation

According to the Centers for Medicare and Medicaid Services (CMS), participating Eligible Professional (EPs) and Eligible Hospitals (EHs) are responsible for maintaining proof of active engagement with public health. Active engagement options are: Registration of Intent, Testing/On-Boarding, or Production. The Tennessee Department of Health's [Trading Partner Registration \(TPR\)](#) system manages active engagement statuses, generates emails and letters as proof of public health reporting for registered users.

TDH has [declared readiness](#) to support Promoting Interoperability (PI) Programs for the public health reporting options below:

1. Immunization Registry Reporting
2. Electronic Lab Reporting (Eligible hospitals only)
3. Syndromic Surveillance Messaging (Eligible hospitals w/emergency room)
4. Cancer Case Reporting (Eligible professionals only)

Please ensure that your TPR registration is up to date. It enables that the correct staff member receives TPR emails. In addition your organization will have access to the active engagement documents needed for attestations and audits. TDH staff can assist your organization with online registration or to update your registration.



TPR training is available on the following dates and times:

- Wednesday, November 6, 12:00 PM-1:00 PM CT
- Friday, December 6, 11:00 AM-12:00PM CT

You must complete the online registration form to receive the [TPR webinar details](#). If the requested date/time is available you will receive an email invitation with the WebEx details to join the meeting. If you do not receive

an email within 3-4 days, please email the TDH Partner Engagement Team at MU.Health@tn.gov. You may also contact the [Partner Engagement Team](#) for additional training options or for training questions.

If you would like to learn more about the Public Health Reporting requirements for national Public Health reporting objectives and/or measures in Tennessee visit the [TDH Meaningful Use Summary web page](#).

More CMS Resources for Attesting to Program Year 2019

In addition to those mentioned on other pages of this issue, CMS also has the following resources :

- [2019 Medicaid Hospital specification sheets](#)
- [2019 Medicaid Eligible Professional specification sheets](#)
- [2019 Medicare Physician Fee Schedule \(PFS\) Final Rule fact sheet](#)
- [FY 2019 IPPS and Medicare Promoting Interoperability Program Overview Fact Sheet](#)



Division of
TennCare

EHR Incentive News **NOVEMBER 2019**

With EHR Incentive Program questions, including Meaningful Use questions, contact TennCare.EHRIncentive@tn.gov.

Should you have issues with a CMS website, contact the QualityNet help desk for assistance at qnetsupport@hcqis.org or 1-866-288-8912.

Medicaid EPs and hospitals participating in the Medicaid Promoting Interoperability Program (including the TennCare EHR Provider Incentive Payment Program) with inquiries about their participation should contact TennCare at TennCare.EHRIncentive@tn.gov.

View TennCare Medicaid EHR Incentive Program online assistance at

- [Program website](#)
- How-to [PowerPoint Presentations](#)
- [FAQs](#)
- [Acronyms & Glossary](#)
- [Previous issues](#) of EHR Incentive News

As always, anytime you have a question or need assistance, please contact us. We will get back to you as quickly as possible. Please be sure to include the provider's name and NPI when contacting us.

TennCare E-Newsletters: If you choose to unsubscribe from this list at any time, you may do so by sending a message to: listserv@listserv.tn.gov, (no subject) and unsubscribe MedicaidHIT. You will receive an email confirming your removal.

Has Your Practice Moved This Fall?

Before the 2019 attestation period begins, take advantage of this time to update your practice location(s) in the following systems:

1. CMS EHR Registration and Attestation website
2. CAQH ProView
3. TennCare Provider Registration Portal
4. NPPES NPI Registry

We stress having the correct, up-to-date, and **EXACT** address for all locations because we now check the practice addresses listed on your attestation against the addresses in these system profiles. If there is not an **EXACT** match, we return your attestation.

Not sure of your correct address(es)? Check with your local post office or mail carrier, as they can provide your correct address. If your address is a post office box, ask for the physical address.

Unsure what practice locations are on file for you now in CAQH and the TennCare Provider Registration System? You may contact provider.registration@tn.gov for that information.

Don't know how to update your profiles? Obtain our free PDF resource, [How to Update Your Practice Address](#). This simple, easy-to-follow guide will instruct you on making changes in each system.